

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 14<sup>th</sup> day of November' 2024**

**C.G.No.151/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri. C. Srinivasulu Reddy,  
Journalist Colony, Kaluvoya,  
Nellore District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Rapur  
(Previously Dy.EE/O/Gudur Rural)
  2. Executive Engineer/O/Nellore Rurals  
(Previously Executive Engineer/O/Gudur)
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

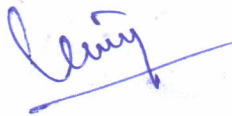
**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that they are residing in Venkaiahswamy Nagar, Journalist Colony, Kaluvoya and in their



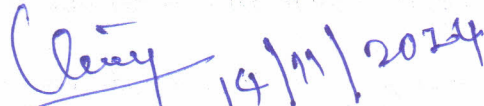
area they are facing low voltage problem and they need erection of one new transformer.

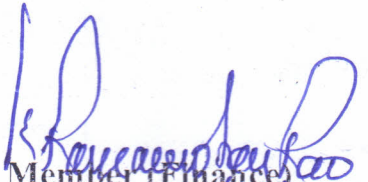
02. The said complaint was registered as C.G.No.151/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they are taking steps for preparation of estimates and for erection of an additional transformer after getting sanction by the competent authority.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that they are taking steps for preparation of estimates and for erection of an additional transformer in the area of the complainant after getting necessary sanction from the competent authority and it will take some time. Recording the submission of the respondents, this Forum direct them to rectify the low voltage problem by taking necessary steps as early as possible by erecting an additional transformer if necessary. With the said direction, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,




Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 14<sup>th</sup> day of November 2024.

  
CHAIRPERSON

  
Member (Finance)  
14/11/2024

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

